



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[2/23/2022]

CAPT. GUENTHER 0:07

Hello, everyone, and welcome to the Daily Water Update for February 23. I'm Capt. Darren Guenther, chief of staff for Navy region Hawaii. I wanted to first start off by thanking our water distribution teams. They're out there every day providing bottled water and water for your own jugs, in the hot sun and for our community. So thank you for performing that service on our behalf. Today, we're going to answer some more questions that we've gotten across a range of different topics. We want you to have as much information as possible before you get to this stage of moving back into your homes, or starting to use the water in your homes if you've remained at home, but first, what I'd like to do is let's go to our map, and we'll give you our flushing update.

CAPT. GUENTHER 0:59

Alright, actually, it's a neighborhood sort of water testing and recovery update, not just a flushing update, since we're past that. So this map has been uploaded, it is you can access it on our water resources site, and it is specifically loaded on our data site. We'll talk about that here in a minute. So Red Hill neighborhood completed that move in earlier this week, and the next one on tap is going to be Pearl City Peninsula. So I'm hearing that an announcement and decision there is imminent, and so I'm hopeful that we'll have more information for you. Today. Of course, we're waiting on the Department of Health to make their decision on possibly amending the health advisory from the water in Pearl City Peninsula. I'm hoping that we're going to hear something today. So stand by for more information if you are a Pearl City Peninsula resident. Now we have a number of other neighborhoods that are in that Inter-agency Drinking Water Team review.

CAPT. GUENTHER 2:05

Some of them are further along, and so I just want to highlight the neighborhoods that are probably closest to completing that review. Again, once the Inter-agency Drinking Water Team completes a review, they build 1000 Page package with all of the test results, all of the analysis behind their recommendation, and then they pass that on to the Department of Health, and so the next neighborhoods up really I'll highlight three of them Hale Moku and Hokulani, what we have called D1 zone, and Ford Island or A2 zone, those are probably the closest to getting that point where the Inter-agency Drinking Water Team is getting close to finishing those packages and making their recommendation up to the Department of Health. The other zones that are striped, yellow, all that information is in and the team is reviewing that information in we'll move forward here shortly. Hopefully with that they've got a lot of work, a lot of packages and a lot of data to go through. They've been working through the weekend, and so that's, that's where that is for those neighborhoods. Okay, that's your map update for today.

CAPT. GUENTHER 3:22

Okay, what I'd like to do now is go through some questions that you have sent in and there are a number of different topics from services, policies, water quality, and the likes of we'll just jump right into it. Jay, tells us that he recently went to the Navy exchange location to pick up bottled water from our water site there. He says that he was told the distribution center that he was a resident of Pearl City Peninsula, he was told they were only distributing water for the affected areas. Jay asks, aren't we affected? And the answer is valid PPV residents who report they're



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having issues with their water and live in any PPV housing on the Navy water system may obtain bottled water or bulk water at any of the locations where we are serving you water. So Jay, you should have been provided water and we'll talk to our team on that to make sure that we get that right next time.

CAPT. GUENTHER 4:28

Okay, next question comes from Rochelle. Her question is on the Rapid Response Team testing we talked about our rapid response teams yesterday. Rochelle's question is this, how can your test only take 24 hours when everything before has gone to the mainland? So here's the answer. The Rapid Response Team has received three analyzers that are able to test the water for total petroleum hydrocarbons when they run the test, it gets results in a detect or non-detect fashion. Their goal is to provide these results within 24 hours but the time may vary based on how many requests and samples they have. So, these tests are different than the tests that gets sent to the laboratories on the mainland. These are sort of quick tests only for total petroleum hydrocarbons, the tests that go to the mainland, test for sort of everything under the sun, and for everything that you might find in drinking water, and take a lot longer. So that's, that's why this is a quick test and you may see that out there.

CAPT. GUENTHER 5:42

Okay. The next question is from Tracy. Tracy says she can no longer access the map with the dates on the website. She's asking for a direct link to the map, or directions to where she can find the map. It's good question. Here's the answer. The flushing zone map in the table with tentative dates of return now have links posted at navy.mil/jointbasewater, the links will take you directly to the map or table where you can obtain additional information about your specific zone and other testing results. Good question. Thank you for that question. I know we've talked about that a couple of times and I've been frustrated as well with that, but I think we have that fixed. So you go to our main water resources website and right up in the upper right corner, you're going to see a link to the map and a separate link to the table, you go right there and click on it and it will direct you straight to the data website, which is going to show those depictions right there and then you can drill into, you know the details on either one of those. So I hope that's much easier for you to find. The team sort of walked me through that this morning, and I think it'll be easier for you. Alright, the next question.

CAPT. GUENTHER 6:59

This is from Amanda. Early return of dependence, Amanda asks, Is early return of dependents or ERD, some, some call it being approved? Here's the answer. Families of active duty service members who wish to be relocated back to the mainland early should work their requests for early return of dependents with the current command or their detailee, these requests are handled on a case by case basis. So just you know, I would add, you know, ERD is approved by Navy Personnel Command in the office in Millington, but that those requests are originated by service members through their command, so they don't originate with the base or the installation. They originate with that command and that command will initiate that request at the service members behalf and then that command will help with the routing, and the like, ultimately, up to BUPERS. So BUPERS ultimately makes that final decision but your commands



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should be able to assist you with that. That is their charter to run that paperwork for you and with you. Okay, so that's early return of dependents.

CAPT. GUENTHER 8:20

All right. Next question. Is government procured hotels? Bonnie, this is a question from Bonnie. Bonnie asks, our lodging is only booked until February 28. Will it be extended? If we are not back in our home by then? In? Here's the answer. Currently, the rooms are booked until February 28. We are processing an extension to procure the rooms from March 1 through March 10. We will continue to evaluate those extensions even beyond that possibly based on the return of residents to their homes. And projected timing there. Okay. So that's the government procured hotels? Good question

CAPT. GUENTHER 9:05

Our last question is from Lisa. Lisa asks, What if I go back to my home and there's a sheen on my water? And here's the answer. We want you to call the Rapid Response Team immediately so that we can come to your location and help. And that Rapid Response Team, as we discussed yesterday, talked a lot about it with the the OIC of that Rapid Response Team. So the phone number to get there is through our emergency operations center in any of the numbers they have. So the Emergency Operation Center is area code 808 for all of these and 449-1979 or 448-3262, 448-2557 448-2570 or 448-2583 That EOC will take your comments and get you in touch with the Rapid Response Team and like we talked about yesterday, we have, I think 20 of these rapid response teams at the ready to sort it out and respond to your concerns in your homes. Okay, so Lisa, thank you for that question and that was our final question for today and that was your daily update for today.

CAPT. GUENTHER 10:29

So please join us tomorrow, same time, we're monitoring your questions. Thank you for those questions that you gave us for today. We're monitoring them on the Facebook chat, as well as you can send them to us via email to cnrhpa@gmail.com. Don't forget to check out the info water website which is navy.mil/jointbasewater and again, there's a link right there that will take you easily to the table with dates on our map or the map itself. And also, check out our water data at the water data page. That's jbphh-safewaters.org and make sure to check out the good stuff at greatlifehawaii.com/wegotyou. Please remember, we're all in this together as one community and Ohana So stay safe. Take care of yourself. Take care of each other and we'll see you next time.