



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[3/3/2022]

00:00:07 - 00:00:16

CAPT. DARREN GUENTHER

Hello, everyone, and welcome to the daily water update for March the third, I'm Captain Darren Guenther, Chief of Staff for Navy Region, Hawaii.

00:00:17 - 00:00:29

CAPT. DARREN GUENTHER

Today, we're going to answer questions that we've received from you on a variety of issues. We want you to have as much information as possible as the work to restore your water continues forward.

00:00:30 - 00:00:40

CAPT. DARREN GUENTHER

I also want to remind you of the flyers that we produced to answer some of those questions. You should have been emailed those flyers, but you can also find them on our Facebook page.

00:00:41 - 00:01:33

CAPT. DARREN GUENTHER

As you return to using the water in your homes, don't forget to run your taps. That's particularly important if the water in your home hasn't been run in several weeks. And if you have any concerns whatsoever with your water, please call the emergency operation center we have a number of numbers set up 808-449-1979 or 448-3262, 448-2557, 448-2570, or 448-2583. If any of them are busy, please call one of the others and someone will pick up and help you. Before we get to the questions though, let's get to our map and show you where we are today.

00:01:35 - 00:02:08

CAPT. DARREN GUENTHER

So the updated map is posted on our water resources site as well as our data site. They're both one click away from the front page on both of those websites. So our moving is complete for two neighborhoods. That's the Red Hill neighborhood and our Pearl City Peninsula neighborhood. And we have our moving restoration currently ongoing for three neighborhoods that have their water declared safe for all uses by the Department of Health, those neighborhoods are Ford Island, Hale Moku and Hokulani here.

00:02:10 - 00:02:35

CAPT. DARREN GUENTHER

So today is what we call day two after the declaration of safe water for all uses. That means today is the last day of TLA for those three neighborhoods, residents in those three neighborhoods. And that also means if you are in a hotel room for those three



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neighborhoods, you need to check out of that hotel room tomorrow morning, Friday morning, which is day three, essentially. Okay.

00:02:36 - 00:03:11

CAPT. DARREN GUENTHER

Additionally, we have supplied the full sampling and testing data packages for several neighborhoods to the Department of Health on Tuesday, those packages were passed over from McGrew point, Halawa, Camp Smith, and the central zone of the Aliamanu neighborhood. So it takes approximately seven days for the Department of Health to go through all of that data and take a look at it and make their independent decision on whether or not to amend the health advisory for the water in those areas.

00:03:13 - 00:03:55

CAPT. DARREN GUENTHER

Additionally, today, we were uploaded, we've uploaded all of those data packages. In other words, all of the testing results are on our data web page. For those neighborhoods McGrew point, Halawa, Camp Smith, and that central Aliamanu we call it zone H1, the data and all those test results are on the websites, probably over 1000 pages and almost 100 documents. So if you're interested, please go there and take a look. There's also some instructions on how to read that data. And there's also a summary document, which is a handy easy reading to take a look at where those neighborhoods are.

00:03:57 - 00:04:22

CAPT. DARREN GUENTHER

All right, the rest of the neighborhoods are all striped yellow, that indicates that we've received all the sample test results back from the mainland labs. And those results are either in review by the interagency drinking water team or their pending review. I'll give you two neighborhoods, two zones today that are next in the queue to be passed to the Department of Health.

00:04:24 - 00:05:45

CAPT. DARREN GUENTHER

The interagency drinking water team is still finalizing those packages, but it looks like H2 which is Aliamanu South Zone and H3 that's Aliamanu North Zone they're going to be the next two packages to go up. Now one thing I'd like to note you know H1 is that central Aliamanu neighborhood zone is already at the Department of Health, H2 and H3 the north and south zones are areas of Aliamanu are next going. Army Garrison Hawaii's intents is once all of those packages have been reviewed by the Department of Health and a decision is made that move in to Aliamanu will likely happen all at once, even though they are broken up into three different zones, because the drinking water system there and the lines and the infrastructure can be isolated into three different



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zones, it's not necessarily obvious looking at it from house to house or neighborhood to neighborhood. In other words, some of those zones cut through backyards or whatnot. And so their intent is to make it easy and have the move in all at once. So H3 and H2 packages should be to the Department of Health shortly in order to minimize that time and make that that easier. So that's your map update for today.

00:05:49 - 00:06:05

CAPT. DARREN GUENTHER

Right now what I'd like to do is go into some questions. So we've selected six or seven questions. I think there's six, that you have either emailed to us or that we pulled off of your comments on our Facebook pages. And we're going to go through those.

00:06:06 - 00:06:20

CAPT. DARREN GUENTHER

So the first is on the subject of testing 100% testing. Jennifer states 100% of houses were affected by this contamination. How can only 10% testing give residents confidence that their water is safe?

00:06:21 - 00:06:40

CAPT. DARREN GUENTHER

Good question. We understand that there is some concern with anything less than 100% residential drinking water testing. The interagency drinking water system team researched, developed and implemented a testing and subsequent long term monitoring program to evaluate the safety of our drinking water.

00:06:41 - 00:07:01

CAPT. DARREN GUENTHER

Our partners on that interagency drinking water team, including the Hawaii Department of Health and the Environmental Protection Agency, are confident that the processes in place will assure residents and building occupants that the water testing for the Navy water system is being carefully tested to determine it's safe to drink.

00:07:02 - 00:07:12

CAPT. DARREN GUENTHER

During a press conference on February the 16th, the Hawaii State toxicologist Dr. Diane Felton stated that the 10% sampling rate gives 99% confidence level based on statistics.

00:07:14 - 00:08:00

CAPT. DARREN GUENTHER

To confidently ensure safe drinking water is delivered to families on the Navy water system, specific homes were selected for cross neighborhood sampling using an



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established rigorous phased and representative scientific process. This approach routinely used medical, environmental and other fields, to ensure drinking water meets all applicable state and federal regulations and project screening levels. It's important to remember that the selected homes are spread across areas of the Navy water system within each zone. Because the homes are connected to the same drinking water distribution lines. This sampling approach means every home does not necessarily need to be sampled to ensure every home receives water that is safe to drink.

00:08:02 - 00:08:28

CAPT. DARREN GUENTHER

At least 10% of the homes will initially be sampled and monitored over two years. By the end of that process, approximately 65% of homes in each flushing zone will be sampled along with 100% of schools and CDCs. Health Advisory amendments stating water in each zone is safe to drink are at the sole discretion of the state of Hawaii Department of Health.

00:08:30 - 00:08:52

CAPT. DARREN GUENTHER

Okay, so the next question is on the re-flushing of homes. Erin has asks if 10% testing is supposed to be a scientific model of the entire neighborhood and if an exceedance is found in a sample of one home in a zone. Why is only that one home re-flushed and not the surrounding homes or all of them?

00:08:53 - 00:09:19

CAPT. DARREN GUENTHER

Here's the answer. The interagency drinking water system team that includes Hawaii Department of Health and the Environmental Protection Agency evaluates each exceedance to make science-based health-protective decisions that may require action at only one home, a group of homes or an entire zone depending on the situation. If the analysis indicates that the exceedances are isolated.

00:09:20 - 00:09:59

CAPT. DARREN GUENTHER

For example, if it's a plumbing related issue, then only that home may be re-flushed. If the analysis indicates the exceedance impacts multiple homes in a small but related area, then multiple homes may be re-flushed. If the analysis indicates the exceedance impacts multiple homes throughout the zone, then the entire zone may be re-flushed. The interagency drinking water team is committed to investigate every contaminant result that exceeds drinking water standards. This investigation includes evaluating multiple lines of evidence to make health protective decisions

00:10:00 - 00:10:15



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CAPT. DARREN GUENTHER

Okay, next question is on our rapid response team. Alaina asks. We were declared safe and flushed our water as requested. We all got lightheaded and had to leave the house. What is our next step?

00:10:16 - 00:10:43

CAPT. DARREN GUENTHER

Any residents who are experiencing medical issues should immediately contact a medical treatment facility or their primary care provider. Those with concerns related to their home's water quality. After the Department of Health has determined their water is safe for all uses, or before, should contact the Joint Base Pearl Harbor-Hickam emergency operations center that will dispatch a rapid response team to investigate and remediate.

00:10:45 - 00:10:54

CAPT. DARREN GUENTHER

Okay. The next question is on Manana housing. Lin asks, why hasn't anything been said about Manana?

00:10:55 - 00:11:23

CAPT. DARREN GUENTHER

So I'm going to share with you a message from the Marine Corps Base, Hawaii Marine Corps Base Hawaii runs Manana housing. The Hawaii Department of Health amended the health advisory for the Manana housing community yesterday signifying water in the community is safe to drink. While the water and Manana has been declared safe by the Department of Health, TLA will continue to be approved for Manana residence for 48 hours following official notification.

00:11:24 - 00:11:56

CAPT. DARREN GUENTHER

Now to ensure that notification is coordinated cross joint services living in Manana official notification is scheduled to occur on or about Monday, 7th of March. As communicated earlier this week, the Marine Corps will hold a town hall at the Manana Community Center, same location for you used in previous town halls on Friday 4 March at 1700. In order to answer questions in person and hear additional resident concerns.

00:11:57 - 00:12:45

CAPT. DARREN GUENTHER

We recognize that this has been a long process and there are still challenges in the days ahead. And we understand residents may still have concerns about their water and we will always take these concerns seriously. Please continue to use the Marine



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Corps Base Hawaii Family Housing advocacy department as your single point of contact to address any issues in Manana. They can be reached at mcbh.g4.fmloi.hsg.fmb@usmc.mil Or at the phone number 808-257-4201. And again, that was a message from Marine Corps Base Hawaii that manages the Manana housing complex neighborhood.

00:12:47 - 00:13:02

CAPT. DARREN GUENTHER

Okay. Next question is on payments. Ashley is seeking assistance in receiving payments. She says we are missing so many payments and the payments they have received are in the wrong amounts. Where can we get help?

00:13:04 - 00:13:50

CAPT. DARREN GUENTHER

There's several different routes dependent on your individual circumstances. For active duty Navy if you feel your TLA Navy claim is delayed or inaccurate. First check with your command pay and personnel administrator. Sometimes we call them CPAs. If you filed through that CPA, they have access to see if a payment is pending in your account. You can also call the regional support center Pearl Harbor TLA Hotline at 808-471-2314 or 808-471-2330. Monday through Friday during normal business hours.

00:13:51 - 00:14:19

CAPT. DARREN GUENTHER

For those Air Force Service members that have missed TLA after two to three pay periods. Email the original box or submit a missing TLA request through your commands. First Sergeant. The email address is 15cpts.fmf.2@us.af.mil.

00:14:20 - 00:15:19

CAPT. DARREN GUENTHER

For civilians. We are reviewing and processing claims as quickly as possible, including DFAS assisting us with creating accounts and IRS notifications of those payments. The Navy has brought in extra personnel to support efforts in January and we continue to utilize those extra people to look for ways to expedite the process and ensure it's accurate. If there are any questions civilians can reach out to our call center at 808-473-5729. Monday through Friday, from 8am to 4pm. or what we call 1600 or via email at JBPHH_evac_auth_.fct@navy.mil.

00:15:20 - 00:15:54

CAPT. DARREN GUENTHER

Okay. Next question is on early return of dependents so when we touched on this yesterday, and following yesterday's daily water update a detailed explanation that process for requesting early return of dependents was posted to the Joint Base



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webpage. I'd like to go over the main points of that post and again, this is generally for Navy. And however, it is a Department of Defense Policy so it may be applicable to the other services as well.

00:15:55 - 00:17:30

CAPT. DARREN GUENTHER 15:55

There are many regulations that cover the Department of Defense's policy for the early return of dependents. They include the joint travel regulations, or JTR 050804 the DoD Financial Management Regulation 261008, the DoD Instruction 1315.18, and MILPERSMAN 1300-306. If a situation arises at any OCONUS location where a service member feels they meet their criteria for ERD or early return to dependents as outlined in policy, they can request an ERD from PERS 451 via their commanding officer. All ERDs must be inputted in BUPERS this is for Navy BUPERS online as outlined in the military personnel manual 1300-306 and includes submission of a package to overseas early return at navy.mil. Approved ERDs are for all dependents to return CONUS and it is important to understand that once an early return of dependents is utilized, there's no additional entitlement to return the family members or household goods to the overseas locations should circumstances be remedied. Local entitlements may also change based off of new dependents location.

00:17:32 - 00:18:13

CAPT. DARREN GUENTHER

Additionally, members who are either under orders or had been told of a forthcoming set of orders are not eligible as notification of a PCS assignment takes precedence. The package should consist of a letter from a member with amplifying information as to why the ERD has been requested. A first endorsement signed by the commanding officer of your unit and that cannot be delegated. And a current signed invalidated NAVPERS 1070/602 as well as a copy of your orders. Your commands admin office will be able to assist you in this process.

00:18:16 - 00:18:39

CAPT. DARREN GUENTHER

Okay, that's our last question of today. And that's your daily water update for today. Please join us tomorrow, same time we are monitoring your questions as you can see from the ones we answered today, and you can email those questions to cnrhpa@gmail.com. And we're also monitoring your Facebook comments for those questions.

00:18:40 - 00:19:08

CAPT. DARREN GUENTHER

Don't forget to check out our water info website that's located at navy.mil/jointbasewater as well as check out the water data at jbphh-safewaters.org. That's where we've



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uploaded the data packages for the last four neighborhoods that were just submitted to the Department of Health. Also, make sure to check out the good stuff at great life. hawaii.com/wegotyou.

00:19:10 - 00:19:28

CAPT. DARREN GUENTHER

Please remember, we're all in this together as one community and ohana. Stay safe. Take care yourself. Take care of each other, and we'll see you next time.