



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[3/16/2022]

CAPT. DARREN GUENTHER 0:08

Hello everyone, and welcome to the Daily Water Update for March 16. I'm Captain Darren Gunther, Chief of Staff for Navy Region Hawaii. Today we're going to answer questions that you've sent in to us on a variety of different issues. Our goal is to keep you informed and answer your questions as best as we can, especially during this time of transition, when many of you are returning to using your water.

CAPT. DARREN GUENTHER 0:36

As a reminder, there's several flyers that we've produced. That may be helpful to answering the questions that you have, you should have been emailed those flyers, but you can also find them on our Joint Base Pearl Harbor-Hickam Facebook page. As you return to using the water in your homes, don't forget to flush your taps, particularly if the water in your home hasn't been run in several weeks. So this is our run the taps flyer that we provided again, it's on our Facebook page in probably an email as well, it contains all the instructions, you need to do that. And if there are any concerns whatsoever that you have with your water, including maybe help flushing your taps, please call us at our emergency operations center. That's what we're here for the numbers, you can find us at our (808) 449-1979 or same three numbers, followed by 448-3262 or 448-2557, 448-2570, or 448-2583. So before we get to those questions, let's go ahead and take a look at our map and show you the progress we're making.

CAPT. DARREN GUENTHER 2:02

Alright, so this chart is posted on two of our water sites. So our water resources site that's our all encompassing site. In the upper right hand corner, there's a link, a direct link to this chart, as well as the table. And that site also, again, has all of the support functions that we have and where to find stuff and a good site for answering your questions. The other site is our water data page. You can also get this on our water data page and that site as well has all of the testing results that you may be interested in. So we are 15 of 19 zones that have had their water certified by the Hawaii Department of Health as safe for all uses. That's over 90% of the residential homes that we have out there to be exact. We have 8,765 of our 9,715 homes on the Navy water system that have been certified by the Department of Health. So that includes 14 zones where our movement is complete. So those zones go to from Pearl City Peninsula, that was our first zone several weeks ago, to Ford Island, Halawa Housing, McGrew Point, Camp Smith, Red Hill Housing, Aliamanu Neighborhood, Aliamanu Military Reservation. We have Makalapa. We have Moanalua Terrace and our NEX. We have the big zone with all of those neighborhoods Halsey Terrace, Doris Miller, Radford Terrace, Catlin Park, and Maloelap, Hokulani, Hale Moku, as well as Hickam Beach those areas the movement is complete and those areas have all been certified with their water as safe for all uses. We've just completed moving then for zone D2. That is the neighborhoods of Onizuka Housing, Officer Field and Hale Na Koa on our Hickam side, and today is day three from notification. So yesterday was the last full day of benefits and this



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morning. If you were in a hotel, you should have been moved out of that hotel as of this morning. And finally, Iroquois Point, Kapilina Homes. So we are on day two of notification. So residents that were notified on Monday benefits continue Tuesday and today, Wednesday, as the last day of benefits for that area zone A3. So moving still being accomplished there that gives us four zones remaining. So, we have zones C1, C2, C3 and D3.

CAPT. DARREN GUENTHER 5:03

So those are the neighborhoods there, water testing and sampling. And the entire data package has been endorsed for all of those four zones and endorsed by the interagency drinking water team. And those results in those packages have been sent to the Hawaii Department of Health, who's working really hard to go through those results in order to make their independent decision based on the analysis on whether or not to amend the drinking water advisories for those zones. So those zones are still coming up. And those include the neighborhoods of Earhart, that's probably the biggest one out there, with almost 1,000 homes, as well as SUB BASE, mostly facilities, no homes on sub base, but also zone a C2 and C3, which do have several small neighborhoods, including Hale Alii, Marine Barracks and Hospital Point. So those four zones are at the Department of Health. Currently, the rest of the zones have been certified. And so a lot of progress on this map. And stay tuned, and we'll see what things look like over the next couple of days, with that, that's our update for today on the map.

CAPT. DARREN GUENTHER 6:21

All right. What I'd like to do now is go through some of your questions that you've been sending in. And the first question is from Gelinda, and the question is on GACs or the granulated activated carbon filters. Those are some of the big ones that you saw when we did our system flushing that were placed in a lot of different areas to ensure that the system flushing occurred in was environmentally friendly. So Gelinda asks, why isn't the Navy installing GAC filters like the Army is at AMR and Red Hill Housing areas?

CAPT. DARREN GUENTHER 7:01

Great question. Water System remediation actions in all military housing areas comply with the same federal and state regulations to ensure safe water for all residents and workers without any need for additional filter in systems either outside your home or inside your home. In other words, the measure that they have to hit is that the water is safe without any additional filtering measures. Now, if residents have concerns as a part of the Army and Navy's returned to home processes, rapid response teams will assist families and residents with any additional water issues or concerns as they return to using the water. This is part of the commitment to the safety of residents during this time of transition. And we appreciate your patience as we work through that process.

CAPT. DARREN GUENTHER 7:57



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Okay, the next question is a medical question and it comes from Miguel. Miguel asks, how is the Navy tracking long term medical effects that people are experiencing as a result of exposure?

CAPT. DARREN GUENTHER 10:18

The answer is that early in this crisis, the Department of Defense set up an incident registry for all DoD personnel, including families that have been affected by contamination of the Joint Base water system. The Navy continues to assist in keeping this registry updated, and responding to the health concerns of our service members, civilians and their dependents. If you are a resident or assigned personnel in housing on the Navy water distribution system, there is no immediate action you need to take in order to get on this roster, you will be automatically entered into the registry, you can find a QR code in your resident resources guide that was emailed to you but you can also pull it off of our website in order to receive the latest information on this registry. If you feel if you temporarily lived in a house on the water distribution system or feel you may be affected, but are unsure if you're on the registry. You're encouraged to self report by calling the following number. It's 1-800-984-8523 and you'll be added to the DoD registry.

CAPT. DARREN GUENTHER 11:34

Okay, the next question is on medical symptoms, it comes from Fraida. Fraida would like to know what to do if I still get sick?

CAPT. DARREN GUENTHER 11:46

If you are experiencing medical issues, the first step you should take is contact your doctor your primary care provider or medical treatment facility. That should always be your first step. Once addressed then, the Joint Base Pearl Harbor Hickam Emergency Operations Center will dispatch a rapid response team to investigate for the possible presence of elements of fuel or otherwise in your water. So please call our EOC after seeking medical care.

CAPT. DARREN GUENTHER 12:20

Okay, the next question comes from Thomas and the question is about sailors in our barracks. Thomas asks, how are single sailors in barracks being taken care of?

CAPT. DARREN GUENTHER 12:31

Senior Navy and Air Force enlisted leaders are personally keeping barracks personnel apprised of the water situation. They routinely hold meetings with unaccompanied housing staff to ensure all are aware of the latest updates. The staff then inform all residents. Residents are aware that water will be provided until their zone is cleared by the Department of Health. In addition, these leaders also routinely meet with residents



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at barracks dorm meetings, which are regularly scheduled water remains available 24 hours a day for these residents from a safe supply for drinking, hygiene and cooking.

CAPT. DARREN GUENTHER 13:14

Okay, next question is on Rapid Response Team training and qualifications it comes from Christine. Christine asks, what qualifications do members of the rapid response team have?

CAPT. DARREN GUENTHER 13:27

Good question, the Rapid Response Team is made up of four parts a communication cell, an operation cell, a home visit team and a testing cell. Officers in the communication cell have received basic Risk Communications Training, been thoroughly briefed in order to fully understand the recovery and sampling plans in use and are familiar with the environmental data management system which is used in data collection. So in other words, they're trained to be able to answer your questions and on the phone. Now senior enlisted members of the operations cells are trained on recovery and sampling plans, home flushing procedures and the use of portable analyzers. The home visit team members who work for the senior enlisted personnel running this operation cells, those home visit team members have been trained on home flushing procedures, risk communications familiarization with the recovery and sampling plans, and understand the rapid response flowchart. Now the testing cell is different. The testing cell is comprised of scientists from AECOM, it's a certified laboratory. Those scientists conduct the actual testing of samples and are trained in the use and operation of portable analyzers and the analysis and results process.

CAPT. DARREN GUENTHER 15:00

Good questions there. All right. The next question is from Gabriela and it's about continued water issues. So Gabriela asks, what do I do if my water still has a sheen?

CAPT. DARREN GUENTHER 15:14

Here's the answer. If you notice a sheen on your water or you detect an unusual odor from the water in your home, please contact the Joint Base Pearl Harbor Hickam Emergency Operations Center at (808) 449-1979 or the other numbers I mentioned earlier, and please request a visit from the Rapid Response Team immediately. Now as of March 15, yesterday, the rapid response team had received 155 calls from residents. They had conducted 112 rapid tests with zero detections of JP-5 hydrocarbons in the water. But if you going back to your initial question, what do I do if I have any questions with my water or otherwise, please immediately call our emergency operations center and we'll send a team to your residents to help you. Okay.

CAPT. DARREN GUENTHER 16:14



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That's our final question. And that concludes our daily water update for today. So please join us tomorrow, same time. We're monitoring your questions. As you can see by the six or eight questions that we answered today, we're monitoring those on Facebook as well you can email them to our team at CNRHPAO@gmail.com. Don't forget to check out our water info website at navy.mil/jointbasewater as well as our water data page at JBPHH-safewaters.org and make sure you check out the good stuff at greatlifehawaii.com/wegotyou. Please remember, we're all in this together as one community and one ohana. Stay safe. Take care of yourself. Take care of each other, and we'll see you next time.