



**JOINT BASE WATER  
UPDATE Joint  
Information Center**

**(808) 471-5013**

**[www.navy.mil/jointbasewater](http://www.navy.mil/jointbasewater)**

**[4/28/2022]**

00:00:01:11 - 00:00:36:04

Capt. Darren Guenther

Hello everyone and welcome to the water update for April 28th. I'm Captain Darren Guenther, chief of staff for Navy Region Hawaii. Today we reached another milestone as we've posted the results for the first month of one of our long term monitoring and testing program for zone I1. That's the neighborhood of Red Hill. And you can see on our water data website you'll be able to pull down a file that's a summary page of ten to 12 pages.

00:00:36:08 - 00:01:05:09

Capt. Darren Guenther

But also you'll be able to pull down all the data files which represent hundreds and hundreds of pages of information. If you're interested in that, as we continue that long term monitoring and testing program, which will ensure your water is safe to drink, we want to ensure that you also are paying attention to our water resources website. That's the navy.mil/jointbasewater website.

00:01:06:03 - 00:01:41:08

Capt. Darren Guenther

It has a lot of information there on frequently asked questions that range from anything from claims to testing and more. I'd also like to highlight today that we're going to be shifting our programming slightly starting next week. We're going to move this program to a once a week format on Thursdays. At the same time. Today, we're going to be answering some of the questions that you've been sending in on either our email accounts or on social media.

00:01:42:02 - 00:02:10:03

Capt. Darren Guenther

But before we do that, let's take a look at our map for some updates there. So you can see on the map to my left, to your right, it remains green, signifying that the water remains certified by the Hawaii Department of Health as safe for all uses and safe to drink. So that's across all 19 zones that our Navy water distribution system serves.



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00:02:10:10 - 00:02:58:07

Capt. Darren Guenther

And that represents 24 neighborhoods that many of you live in. And 9715 homes. So the water remains in the green safe for all users OK. What I'd like to do now is shift over to talking about some of the questions and answering the questions that you've asked and that are of interest to you. So the first question is from Wesley, and Wesley has a question on TAD payments So Wesley asks, only 80% of a GTC (government travel claims) have been paid, what about TAD payments for DOD civilians?

00:02:58:10 - 00:03:38:04

Capt. Darren Guenther

Here's the answer for DOD civilians that chose to evacuate travel orders for evacuating residents were to be issued by their parent command per the federal travel regulations. So this is a specific subset of our community out there. And for their travel claims, DOD civilians who evacuated to a safe haven should reach out to their parent command... for that evacuation travel order and GTC payment status Next question comes from Ashley, and it's a question on TLA payments.

00:03:38:14 - 00:04:09:04

Capt. Darren Guenther

Why have the last two TLA payments not been processed and paid out? Here's the answer. Military TLA claims are being processed as they are received and are typically processed within 30 days and posted on a member's LES, that's leave and earnings statement, within one to two pay periods. For Navy personnel, the goal is to process and pay within 96 hours of receipt to the Region Service Center.

00:04:09:04 - 00:04:39:14

Capt. Darren Guenther

That's formerly the Personal Support Detachment Region Service Center. The only exceptions to this are banking orders, banking hours payment, i.e. payments that cannot be made to the bank when banks are closed for weekends or holidays. And that timeline is based on submitting all the required receipts and documentation and for hotels or whatnot. If you have concerns, please reach out for your Navy TLA to your command.



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00:04:39:14 - 00:05:14:06

Capt. Darren Guenther

CPPA first to verify the claim was submitted and they can probably check where in that process that claim is if there's additional questions. However, regarding the process and when Navy TLA including members who are deployed or TDY, please call 24 hours a day, seven days a week at 833-330-MNCC or the last four would be 6622 or call the Regional Support Service Center.

00:05:14:09 - 00:06:01:05

Capt. Darren Guenther

That's the PSD TLA hotline at 808-471-2314 or last four 2330. Or you can email [w\\_prlh\\_psd-emergent-water-tla@navy.mil](mailto:w_prlh_psd-emergent-water-tla@navy.mil). Now, guidance for Air Force, Marine Corps and Coast Guard can be found on our Water Resources Web page that I referenced earlier. Or by reaching out to your individual service finance center or individual service personnel support detachment.

00:06:01:05 - 00:06:25:00

Capt. Darren Guenther

Alright, the next question is from Sherry. Sherry's question on long term monitoring. Sherry asks, where can she review the results of the individual homes tested during the long-term sampling? Her home was sampled on March 24th and was told she can see the results when they came back in about a week. It's been a month and she doesn't see them anywhere.

00:06:25:03 - 00:06:54:04

Capt. Darren Guenther

They aren't under test results in the Safe Waters page and they aren't on the Department of Health page. Here's the answer. I know this is a question that many of you have and we understand the confusion and frankly frustration at the time it's taken as we work through sort of a new process with this long term monitoring of the base's drinking water, and then the validation of those results and then the posting of those results.



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00:06:54:14 - 00:07:25:08

Capt. Darren Guenther

So thank you for asking that question. And please know something, this is something that the leadership team is tracking closely and asking questions about ourselves as of today. Red Hill Housing Zone i1 as I mentioned, is the first zone for which the lab analysis for month one of long term monitoring has been completed, validated and reviewed by the Hawaii Department of Health and then posted up on the website.

00:07:26:03 - 00:07:54:07

Capt. Darren Guenther

The remaining 18 zones have been sampled and validated in the Navy's drafting of those summary reports for each. And then what we do is we then submit them to the Hawaii Department of Health for their review and independent validation. Following that, those summaries of the sampling zones are then posted on each zones page as soon as we've completed all those steps.

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Capt. Darren Guenther

So again, I know these sampling results are something you're all very interested in, and we're working through this sort of new process as quickly and accurately and safely as we can. And I'm hopeful that you'll see it speed up as we sort of learn how it goes and how to officially, efficiently run through it. Okay. The next question is from Megan, and it's a question on the presence of lead in long term monitoring test results.

00:08:27:04 - 00:08:47:12

Capt. Darren Guenther

Something that we talked about extensively with our environmental engineering experts on Tuesday's program and sort of ask you to go back if you still got questions. I got an answer for you, but ask you to maybe go back and take a look at that as well for what he said about it. But here's the question and the answer I have for you.



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00:08:47:13 - 00:09:18:11

Capt. Darren Guenther

It's her question. Megan's question is, if we're finding lead in a few places, shouldn't we do more testing in case lead is in more places? And here's the answer. Every sample the Navy takes, as required by the long term monitoring plan, includes testing for levels of lead. Please keep in mind that as part of the two year long term monitoring program, approximately 55 to 60% of the residences and facilities will be sampled.

00:09:19:03 - 00:09:53:09

Capt. Darren Guenther

That includes a sampling of schools, CDC, medical and dental facilities. During each of those long term monitoring sampling periods. So right now, that's monthly. For the first three months. Each sample taken from these locations includes analysis for all Safe Drinking Water Act constituents, which includes lead and additional metals. In addition, all samples include the incident specific parameter sampling for constituents required by the Hawaii Department of Health.

00:09:54:04 - 00:10:31:02

Capt. Darren Guenther

The Navy continues to monitor the source water and the water within the distribution system, and those results have consistently shown the water in the system is at safe and compliant levels. The indication that the small numbers of exceedances that we've seen during the monitoring program according to our drinking water experts, are likely caused by the plumbing premise issues and fixtures within the facilities and are not a result or related to the quality of the source water.

00:10:31:11 - 00:11:09:12

Capt. Darren Guenther

The Navy, in cooperation with the Department of Health, is confident that the long term monitoring plan is addressing potential concerns with lead levels and other constituents within the Joint Base. Pearl Harbor Hickam Water Distribution System. OK. The next question is from Meredith and actually there's two questions. One is from Meredith, and the question is on air quality. And here are the questions Meredith asks: Why are we not addressing the valid concern of air quality within our homes and office buildings of where we work?



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00:11:09:12 - 00:11:43:11

Capt. Darren Guenther

The other question is if the water isn't OK... regardless of petroleum related or not, is it being vaporized and causing real issues? So here's the answer. This came from our engineering team. And just to clarify and make sure I'll consumers understand, the Joint Base Pearl Harbor-Hickam drinking water system in all zones has been declared safe for all consumptive use by the Hawaii Department of Health.

00:11:44:02 - 00:12:16:08

Capt. Darren Guenther

This declaration remains in effect. Having said that, air quality issues were brought to the interagency drinking water team that was the team that was made up of the Environmental Protection Agency, the Hawaii Department of Health, and Army and Navy water experts These air quality issues were brought to that team early in the water crisis as they related to the flushing and sampling of homes and facilities throughout the Joint Base Pearl Harbor-Hickam Water Distribution System.

00:12:17:00 - 00:12:54:12

Capt. Darren Guenther

After evaluating all of the potential impacts and concerns, the EPA Department of Health and the Interagency Drinking Water Team as a whole determined that air quality within the homes and facilities was not a concern However, they will continue to monitor with follow-on required response, sampling and consumption programs. OK. That was our last question for today, and that concludes your water update for today, so please join us next Thursday.

00:12:55:02 - 00:13:33:08

Capt. Darren Guenther

Again, next Thursday. Same time, we're monitoring your questions on Facebook and you can email those questions to our address at [cnrhpa@gmail.com](mailto:cnrhpa@gmail.com). Don't forget to check out our water info website. We call that our Water Resources website at [navy.mil/jointbasewater](http://navy.mil/jointbasewater), and make sure you check out the new month-one long term monitoring test results for I1 and hopefully shortly we'll have uploaded the other zones that's on our water data website.



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00:13:33:08 - 00:13:58:05

Capt. Darren Guenther

That's joint jbpsh-safewaters.org and make sure you check out the good stuff  
greatlifehawaii.com/wegotyou. Remember we're all in this together as one community and  
ohana. Stay safe. Take care of yourself. Take care of each other and we'll see you next time.