



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[2/3/2022]

00:00:07:18 - 00:00:28:18

Capt. Guenther

Hello everyone, and welcome to the daily water update for February the third. I'm Capt. Darren Gunther, chief of staff for Navy Region, Hawaii. As we continue the process of restoring drinking water to your homes, we want to ensure you have a better understanding of what we're doing and of the support services available to you during this time.

00:00:29:14 - 00:01:13:01

Capt. Guenther

So today, we're going to answer some more of your questions. We have seven in total, and they're a broad mix of topics of things that are of interest to you, and in order to keep you up to date. Before we get to those questions, though, let's take a look at our flushing map and some of the updates there. The latest, a chart is up on our water website that's navy.mil/jointbasewater, and it reflects 15 zones or neighborhoods that are complete with all their system and facilities and homes flushing, and four zones that are currently underway.

00:01:13:02 - 00:02:16:15

Capt. Guenther

So our active flushers today, an update on those four zones, Aliamanu is broken into three zones and we're almost complete there. As a matter of fact, about an hour ago, my my numbers are updated to then, and in our southern zone were complete with that southern zone in Aliamanu with 230 homes completed in total, and then in the central zone, we've completed 917 of 918 homes. So just one left there, and then in the northern zone, 375 of 379 homes. So we are just wrapping up Aliamanu as we speak. We're in the the final homes for completion and we should be done here shortly, and then also we got our start in Kapilina Beach Homes. So we've done 233 of the 1457 homes in that neighborhood. Again, those flushing operations are going to go through the rest of the week and likely into Saturday.

00:02:17:13 - 00:02:35:27

Capt. Guenther

All right. The rest of our zones awaiting their sample results from both their system and or drinking water sample tests that were taken in the homes and in the facilities. So a number of them are in that situation right now awaiting.



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[2/3/2022]

00:02:36:02 - 00:03:35:19

Capt. Guenther

However, I want to highlight that we have posted distribution, drinking water distribution system test results for several neighborhoods out there. They were just posted late yesterday. Those are for the neighborhoods right up here of Hale Alii, Marine Barracks and Hospital Point, and then also for our our our eastern neighborhoods over here of Catlin Park, Maloelap, Doris Miller, Halsey Terrace and Radford Terrace. Again, you're drinking water distribution system test results are posted, and for each of those neighborhoods, you've got two documents up there as a summary document of five to ten pages summarizes all of the test results, and then if you're interested in seeing the actual sort of data in its entirety, those results are all also posted anywhere from 60 to 100 pages for each of those neighborhoods. All right, so that is your map update for today.

00:03:39:23 - 00:04:51:22

Capt. Guenther

Ok, what I'd like to do now is move on to the questions that you've posed. So these questions were were put into us either on our Facebook page or through the email address that we'll provide again at the end of today's session, and we have seven questions from seven different people out there in several of the different neighborhoods. So the first question is from Tea and it's a flushing question. Tea has asked two related questions. "Where is the flushed water going?", and second, "if the water coming out of the flush is not safe to drink, how is it safe for the environment?" Good question. So you've heard us talk about the Inter-agency Drinking Water System Team, some people call it the I-W-S-T, which is made up of experts from the Hawaii Department of Health and the Environmental Protection Agency, the Army and the Navy experts are also in that team. The Inter-agency Drinking Water Team worked cooperatively to develop and approve a drinking water distribution system recovery plan governing the efforts to restore the drinking water within the Joint Base System.

00:04:52:04 - 00:05:20:22

Capt. Guenther

As part of this plan, the Navy has been using granulated activated carbon units to filter any pollutants from the water used to flush both neighborhoods and individual residences. Before installing and operating those carbon units or GACs, the Navy



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[2/3/2022]

obtained a discharge permit from the Department of Health, which established discharge sampling and testing requirements and limitations.

00:05:21:10 - 00:06:08:24

Capt. Guenther

The water discharged from the flushing is primarily being discharged to the landscape or the stormwater system. Flushing from homes is generally discharged primarily to the sewer system, which is then further filtered at the waste-water treatment plant. These methods have been authorized by the Department of Health, and if you'd like to view the plan, you can find it under our water resources web page under the flushing plan tab. Look for the link titled Drinking Water Distribution System Recovery Plan. OK, the next question comes from Kristen, and it's a post flushing question. Christian, Kristen commented on the presence of a sheen on their water following a flush, and would like to know what the next step should be.

00:06:08:24 - 00:06:44:21

Capt. Guenther

If you observe a sheen or anything unusual in your water, even after the in-home flushing has been completed, please call the Joint Base Pearl Harbor-Hickam Emergency Operations Center, and I'm going to provide several numbers, 8-0-8-4-4-9-1-9-7-9 or 4-4-8-3-2-6-2 or 4-4-8-2-5-5-7, 4-4-8-2-5-7-0 or 8-0-8-4-4-8-2-5-8-3.

00:06:44:29 - 00:07:26:00

Capt. Guenther

You'll be asked to provide your name, address, phone number and also a description of the issue you're currently having. That information can be collected and passed to our Naval Facilities Engineering Command Water Response Team, who are in a representative from that team will call you to discuss the issue, and then possibly schedule a follow up site visit after that discussion. And so please, if you have any issues with your water out there, we're going to ask you to call in so that we can respond. OK. Next question is on testing. It's from Lindsay. She asks, "why the Navy is not using on-island laboratories to test the water?"

00:07:26:02 - 00:08:16:12

Capt. Guenther



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[2/3/2022]

Good question. There are currently no Department of Health certified labs on island that are able to support the fidelity and degree of testing necessary to support this operation. For that reason, our samples are sent to seven different labs on the mainland, all of which are certified by both the Hawaii Department of Health and the Environmental Protection Agency. One of those labs is operated by the EPA. A summary of drinking water, analytical methods, analytes, action levels and method detection limits are outlined in the drinking water, Approved Drinking Water Sampling Plan, which is approved by the Inter-agency Drinking Water Team, and that can be found again on the water resources web page.

00:08:17:06 - 00:08:35:27

Capt. Guenther

OK. Water distribution question. Samantha asks, she says, that she asked the personnel at the Makai Rec Center about water distribution, and was told they had recently, they had recently stopped water distributions. "Where are the other locations where residents can still get water?"

00:08:36:08 - 00:09:22:07

Capt. Guenther

First of all, Makai Rec Center remains open for water distribution and has never shut down. The Navy is still providing potable water, bulk containers and bottled water for families impacted by this crisis. This began shortly after a response began, and we've been providing one gallon of bottled water per person, per day, and up to ten gallons of clean water per family for visit, per visit. That water, that clean water, bulk water is from a clean source separate from the affected Navy water system. Our water distribution sites, which are listed also on our water resource web page, include Halsey Terrace Community Center, which supports the Doris Miller, Halsey Terrace and Radford Terrace neighborhoods.

00:09:22:27 - 00:10:57:09

Capt. Guenther

The N-E-X parking lot on Bougainville, the Catlin Park Community Center, the Ohana Nui Hickam Makai Rec Center, located next to Tradewinds. Again, that's still open. The A-M-R housing location, in multiple locations at A-M-R Housing. Across from the Hickam Officer Field, Worthington and first, that one has a little separate hours from 8:00 a.m. to 6:00 p.m. Manana Housing at 840 Acadia Road, and finally in Iroquois



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[2/3/2022]

point, water is being provided at the Kapilina Beach Homes Community Center. We would ask you to please bring those clean, reusable jugs and containers to fill, and water is available from 7:00 a.m. to 8:00 p.m. daily, outside of the locations I just mentioned, that might have unique hours. OK, that's water distribution. All right, a question from Leah on the A-M-R Gate. Leah is a resident of A-M-R and asked, "if the back gate could be open of A-M-R, if it could be open from zero-six to 22:00, to reduce some of the inconvenience residents are dealing with?" The gates at Aliamanu Military Reservation are not under the control of joint base, but they are controlled and operated by U.S. Army Garrison Hawaii, and so what we've done is we've passed your question on to the personnel over at Army Garrison Hawaii, for their visibility of it.

00:10:59:09 - 00:11:25:18

Capt. Guenther

OK, so a question on T-L-A payments from Samantha. Samantha asks, "does anyone know when they plan on stopping the T-L-A payments for those staying at home?" Here's the answer, T-L-A benefits are anticipated to end two days after the Hawaii Department of Health amends their order, and determines that a water in a neighborhood or zone is fit for human consumption.

00:11:26:07 - 00:12:02:13

Capt. Guenther

This applies both to families who opted to move to hotels and those families who remained in their on-base residences. If residents would like T-L-A paid out within the 96-hour, business hours goal, that's our goal to pay out those T-L-A claims for service members, then they should submit the final T-L-A package within seven days of the date of termination of T-L-A benefits. Regional Support Center Hawaii is staffed to support that fast turnaround in the claims, but obviously a payment cannot be made until that T-L-A package has been submitted.

00:12:03:03 - 00:13:05:16

Capt. Guenther

A video explaining that process behind filing T-L-A claims was posted on the Joint Base Facebook page earlier this morning, and I recommend you take a look if you have the opportunity. There's also an information graphic that will help your understanding, we hope of the T-L-A claims process. For questions or concerns regarding the process of Navy T-L-A claims, including members who were deployed or T-D-Y, please call 24



JOINT BASE WATER DAILY UPDATE

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[2/3/2022]

hours a day, seven days a week at 8-3-3-3-3-0-6-6-2-2 or call the Personnel Support Detachment Pearl Harbor T-L-A Hotline, which is 8-0-8-4-7-1-2-3-1-4, where there is a separate line, the last four are the only ones different on this. It's 2-3-3-0, and guidance for Air Force, Marine Corps, Coast Guard can be found on the water resources web page. OK, and our final question comes from Laci.

00:13:05:20 - 00:13:42:03

Capt. Guenther

She asks, "will you give Navy families the option to return dependents back to the mainland?" So families of active duty service members who wish to be relocated back to the mainland should work their requests for early return of dependents, that's what the request is called, with their current command or detailee. These requests are being handled on a case-by-case basis through the command that you are attached to. OK. So those are the questions that we have today, and that concludes our daily water update for today.

00:13:42:16 - 00:14:22:27

Capt. Guenther

Please join us tomorrow, same time. We're monitoring your questions, as you can see on Facebook, and you can also email your questions to C-N-R-H-P-A-O at cnrhpaio@gmail.com. Don't forget our water info website that's at navy.mil/jointbasewater, and you can see those recently updated test results there, and make sure to check out the good stuff at greatlifeohawaii.com/we got you. Please remember we're all in this together as one community and ohana. Stay safe. Take care of yourself. Take care of each other and we'll see you next time.