

# Evacuation Support for Navy Families

In response to the earthquake and subsequent tsunami that struck the northeast coast of Japan, Navy has issued an authorized departure for dependents and will be providing assistance for their transfer to the designated destination.

## ❖ Where is the approved “designated destination?”

The Department of State has designated the continental United States as the approved destination location for this authorized departure. Families wishing to evacuate to Hawaii or Alaska may be approved on a case-by-case basis by Principle Deputy Undersecretary of Defense (Personnel and Readiness) (PDUSD(P&R)) via Navy’s Pay and Benefits (N130) office.



### For more information:

Navy Family Accountability

<https://www.navyfamily.navy.mil>

Lost or Damaged Property Claims:

[www.jag.navy.mil](http://www.jag.navy.mil)

Naval Personnel Command:

[www.npc.navy.mil](http://www.npc.navy.mil)

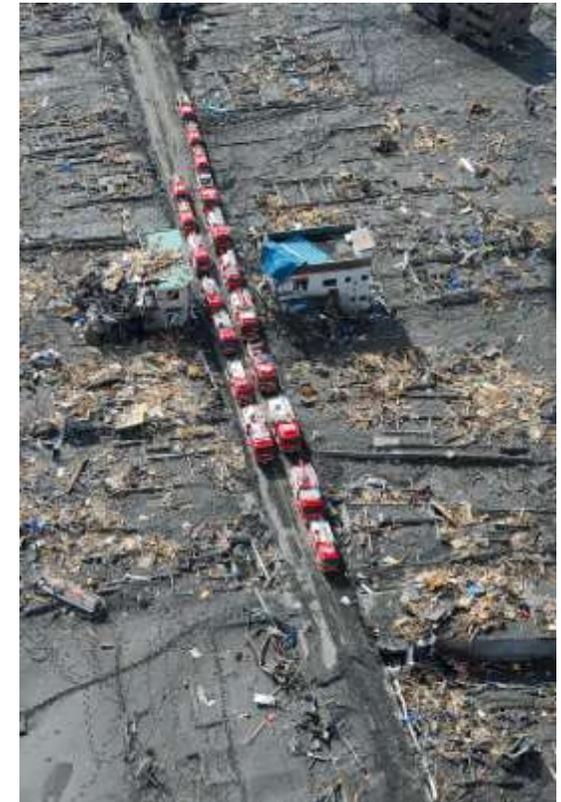
Important Phone Numbers:

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*“Our Sailors and their families need our support. We must not waiver in our commitment to them during this difficult time.”*

**Vice Admiral Mark Ferguson**  
**Chief of Naval Personnel**



## Financial Support

For questions regarding allowances, travel advances or travel vouchers, Sailors should contact the Travel Processing Center-Hampton Roads, VA (TPC-HR) to obtain information specific to their circumstances by calling (866) 239-0303 or by sending a fax to (866) 708-6985.

The allowances described in this pamphlet are not all inclusive and does not contain all the stipulations required to receive them. Contact the TPC-HR for information about your specific circumstances.

## Healthcare Support

To ensure continuous care, TRICARE is establishing a waiver of the usual referral requirements to prevent enrollees from incurring point of service charges. For further info visit [www.tricare.mil/tsunami](http://www.tricare.mil/tsunami).

## What Entitlements and Allowances Are Available For Families?

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### ❖ Per Diem

Transportation expenses and travel per diem are authorized from the time the family departs through the time they reach their destination.

### ❖ Escort Allowances

Travel and transportation allowances are payable to a person who travels under an official travel authorization as an escort for a dependent who is incapable of traveling to their destination alone, due to age, physical or mental incapacity, or other extraordinary circumstances.

### ❖ Housing Allowances

Sailors whose dependents are evacuated will continue to be paid their dependent housing allowance while they remain in private sector housing at their permanent duty station.

### ❖ Pet Transportation

Families are authorized transportation to the designated destination, up to two common household pets (to include quarantine fees).

### ❖ Personally Owned Vehicles

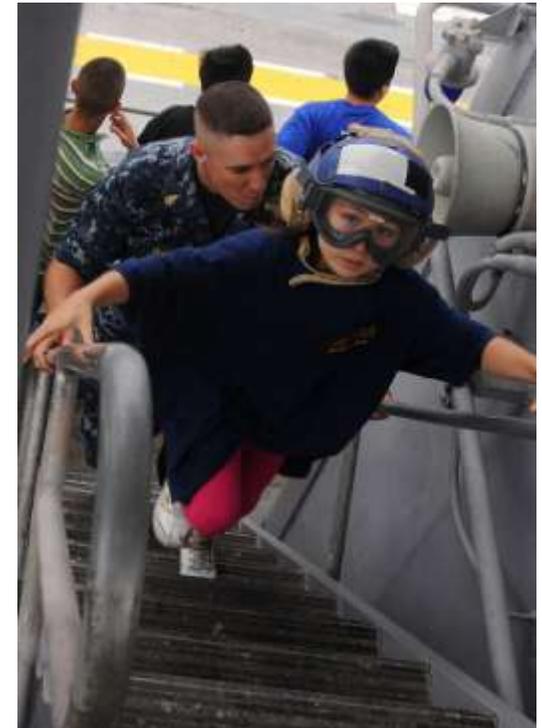
Although shipment of POVs are not authorized as part of this evacuation, a \$25/day, per family, local travel allowance will be authorized to partially off-set the expenses incurred for required local travel at their destination.

### ❖ Household Goods Shipping

Unaccompanied baggage and HHG needed for the dependent's comfort and well-being may be transported at government expense.

### ❖ Family Separation (FSA)

Sailors will be entitled to FSA once their family evacuates.



## Online Support Tracking

The Navy Family Accountability and Assessment System (NFAAS) is available for Navy members affected by this authorized departure. All Sailors or family members should utilize the NFAAS site at <https://www.navyfamily.navy.mil> to ensure the Navy can track and assess support requirements for all parties affected.

## Lost or Damaged Property Claims

Due of the temporary nature of this evacuation, families submitting claims now to the Office of the Judge Advocate General for lost or damaged property may be doing so prematurely. However, if they believe a claim is warranted at this time, they are asked to visit [www.jag.navy.mil](http://www.jag.navy.mil) for more information.