



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[1/19/2022]

00:00:07:01 - 00:03:01:18

CAPT. GUENTHER

Hello, everyone, and welcome to the daily water update. For January the 19th, I'm Captain Darren Gunther, Chief of Staff for Navy Region, Hawaii. As we work to restore the water to your homes, we're committed to answering your questions and concerns, and as such, today our guest will be Lieutenant Marissa BrownFripp. She's one of the many individuals, who's joined us from the mainland to support us, and she comes from Navy Region Southwest in San Diego. She's going to be here to discuss TLA benefits something that we've been receiving a lot of questions over, and she's going to talk about how those who are eligible, who is eligible, and how they can receive those benefits. Before we get there, though, I'd like to update you on our flushing progress. The updated chart is as posted on our water website, navy.mil/jointbasewater. Now on this update, you can see most of the neighborhoods are in sort of a hashed yellow. They're awaiting their system distribution water line test results, and so probably half of our neighborhoods are in that position right now. We'll go through first the current flushes, though, so Earhart just got started with their flushing today. They're going street by street, according to the letter that our neighborhood residents have received, and that should take us two days. We're on schedule for completion of the remaining homes tomorrow, so that's Earhart. For the Hale Na Koa, Onizuka, and Officer Field area of Hickam. We are complete with all the homes and we're just working on the final facilities doing the facility flushes. So, we're through 184 of the 222 facilities there. For Ford Island, We're through all 411 homes for Flushing and we're into 94 of 112 of the facilities. So, we've got less than 20 of those facilities to. Go there. OK, we have some zones or neighborhoods that have been approved by the Interagency Drinking Water Team to proceed to the home to home and facility flush. So that team looked at the system distribution results and has approved, Catlin Park, Doris Miller, Halsey, Radford Terrace. Those neighborhoods have been approved to move to home-to-home flushing by that inter-agency drinking water team, and you should get correspondence in your email later today with a street-by-street sorta, description on that plan. And we anticipate starting on the 21st.



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[1/19/2022]

00:03:01:23 - 00:05:20:16

CAPT. GUENTHER

So, you should get your two-day prior email here by the end of today. Also approved to move to home-to-home in a facility flushing Hale Alii, Marine Barracks and the facilities around that area, and so you also should receive correspondence with an anticipated home-to-home flush start date of the 22nd. Now we have a pending review by the Interagency Drinking Water Team of the results for a number of other neighborhoods with anticipated starts. So, that drinking water team is looking at results from several neighborhoods this afternoon. And we should have more information by the close of business today on the dates and times for the starts in Camp Smith, and Camp Smith has a tentative start date, also on the 21st for Hospital Point, with a tentative start date of the 22nd and Sub Base, no homes there, but Sub Base has a lot of facilities and the Interagency Drinking Water Team is going to be reviewing the results from that Sub Base distribution flush sampling results and their anticipated start that flush on the 21st as well. A few other neighborhoods that are in that post flush position. They're awaiting results on their facilities samples, that were taken and sent to the labs on the mainland. That is Pearl City Peninsula. The Redhill neighborhood and our NEX and Moanalua Terrace side of that area and Hukulani, Hale Moku. All awaiting the test results for their actual home-to-home and facilities system testing. OK, that's your map update for today. All right. What I'd like to do now is bring in Lieutenant Brownfripp. She is one of our experts who has joined us from San Diego in Navy Region Southwest. She does a lot of our pays in the like and we'd like to bring in and talk about TLA. Welcome. Thank you for being here.

00:05:20:18 - 00:05:21:05

LT. BROWNFRIPP

Thank you, sir.

00:05:21:15 - 00:05:56:23

CAPT. GUENTHER

We've gotten a lot of questions from our community, and I just want to pose those questions to you. The first is one, I think we've addressed it before, but it's an important one to foot stomp. And that is, when will TLA authorizations expire for active-duty government service, civilians or even our unaffiliated civilian personnel who are in either their own housing receiving benefits or in hotels or some sort of government housing receiving benefits? When will that end?



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[1/19/2022]

00:05:57:08 - 00:06:18:04

LT. BROWNFRIPP

Yes, sir. So once the appropriate authorities have deemed that the water is clean, it's tested clean notification will be made from the appropriate housing authorities to all persons that have been impacted, and they'll receive notification that they have two days to make the notification to their hotel, pack up their belongings from where they were residing to return to home. And so on that third day, TLA benefit will end sir.

00:06:22:12 - 00:06:39:11

CAPT. GUENTHER

OK, OK. And that essentially... So those benefits are going to be declared really incident specific to once that action of declaring that zones water cleared for consumption, that's when that timer will begin.

00:06:39:11 - 00:06:40:11

Lieutenant BrownFripp

Yes, sir.

00:06:40:11 - 00:06:43:12

CAPT. GUENTHER

OK, and that's for civilians or military who are received-

00:06:43:12 - 00:06:45:13

LT. BROWNFRIPP

For all. Yes, sir. Look at the timeline will be the same.

00:06:45:17 - 00:07:00:05

CAPT. GUENTHER

OK. Here's a question from one of our active-duty members. We have turned in TLA paperwork every ten days since December fourth and received only a tiny amount towards all the charges. How can this process be accelerated?

00:07:00:17 - 00:07:20:25

LT. BROWNFRIPP

So, we're working with that agency. We don't own that piece of it. The Navy doesn't own the processing piece of it. So, we have inquired as to what we can do or work with them as best we can for to accelerate the timeline, but we don't own that portion of it, sir, so the inquiry is out there to get some more back, some more feedback on that.



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[1/19/2022]

00:07:20:28 - 00:07:30:15

CAPT. GUENTHER

OK, but we're working to try and get whoever does own that process to have visibility over that situation for that individual and pushing that to a resolution.

00:07:30:29 - 00:07:31:11

LT. BROWNFRIPP

Yes, sir.

00:07:31:23 - 00:07:50:22

CAPT. GUENTHER

OK. OK. Here's another question from an active-duty member. The Army is doing TLA process differently than the other branches. Specifically, their members are getting more money for meals portion. Why is that that they give extra benefits than the other branches? Can you answer that question?

00:07:50:23 - 00:08:05:27

LT. BROWNFRIPP

Yes, sir. So, the army made the decision to go with the TDY reimbursement. The Navy and the Air Force, we looked at the guidance and regulations and we decided that TLA was most appropriate per those regulations and guidance, sir.

00:08:06:15 - 00:08:22:01

CAPT. GUENTHER

OK. Here is a one of our civilian government employees. It says I'm a DOD civilian working for an Army command, but living in Navy housing. Who do I submit my claim to Navy or Army?

00:08:22:16 - 00:08:42:26

LT. BROWNFRIPP

He or she has two different options, so if they remained in home, the Navy would process their entitlement. However, if they went out in town, then the Army does offer the TDY reimbursement so they can work with their unit. But if their remained in home, the important pieces of the Navy they can, they can utilize our services there for reimbursement.



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[1/19/2022]

00:08:43:02 - 00:08:58:04

CAPT. GUENTHER

OK, and here's an unaffiliated civilian. What is the process for TLA for civilians? Will I get benefits the same as everyone else? Do they end at the same time or the rates will be paid same as active duty or civilian employees?

00:08:58:21 - 00:09:13:06

LT. BROWNFRIPP

So, to answer your question, yes, to all their rates are the same. There is no difference in the rates. There is a process in place to reimburse them. And as long as they are impacted and their water has not been tested is cleaned by the appropriate authorities, they will receive the entitlement.

00:09:13:29 - 00:09:30:08

CAPT. GUENTHER

OK, I have a follow on question and it's specific to some questions that we've been getting on Kapilina Beach Homes sometimes called Iroquois Point. Are Kapilina Beach Homes residents eligible for benefits?

00:09:30:09 - 00:09:31:10

LT. BROWNFRIPP

Yes, sir, they are.

00:09:31:11 - 00:09:36:25

CAPT. GUENTHER

OK under the under the process that you just said. And do they receive similar benefits?

00:09:37:01 - 00:09:39:03

LT. BROWNFRIPP

They receive the exact same benefits Sir.

00:09:39:04 - 00:09:41:24

CAPT. GUENTHER

OK. And how do they apply for those benefits?



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[1/19/2022]

00:09:41:25 - 00:10:24:25

LT. BROWNFRIPP

So currently we have two storefront efforts. However, we are going fully virtual and I have some information to provide on that. But in that storefront, they can they can be assisted with how to start the process. They'll be provided forms they can make an appointment to come in, or they can do this via the phone or email. So, we have a few different options for them to take advantage of, you know, making sure that we get them reimbursed and in particular for that process. The number, if you want to contact them, is (808)473-5729 and they are operating Monday through Friday from 10:00 a.m. to 4:00 p.m. and on Saturdays from 9:00 a.m. to 1:00 p.m.

00:10:25:11 - 00:10:31:17

CAPT. GUENTHER

OK. Fantastic so, they can call that phone number. This information is on our Water Resources website as well

00:10:31:19 - 00:10:31:26

LT. BROWNFRIPP

Yes.

00:10:31:27 - 00:10:36:23

CAPT. GUENTHER

To include the links to where they can virtually submit.

00:10:36:24 - 00:10:47:28

LT. BROWNFRIPP

Yes Sir, Facebook, I believe there was an ad earlier this week to kind of dictate everything that I've provided right there, as well as an email address. And it's also on the website as well. OK.

00:10:48:16 - 00:10:49:00

CAPT. GUENTHER

Thank you.

00:10:49:07 - 00:10:50:14

LT. BROWNFRIPP

Thank you, sir. Have a good day.



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[1/19/2022]

00:10:55:18 - 00:11:32:09

CAPT. GUENTHER

That was your Daily Water Update for today. Please join us tomorrow, same time. We're monitoring your questions on Facebook and you can email us questions as well at cnhrpao@gmail.com. Don't forget to check our water website at navy.mil/jointbasewater, and don't forget the good stuff over at greatlifeohawaii.com/wegotyou. Please remember we're all in this together as one community and Ohana. Stay safe. Take care of yourself. Take care of each other and we'll see you next time.