



JOINT BASE WATER DAILY UPDATE

Joint Information Center

(808) 471-5013

www.navy.mil/jointbasewater

[1/3/2022]

00:00:20:00 - 00:00:22:11

CAPT GUENTHER

Hello, everyone, and welcome to the daily water update for January the third. I'm Captain Darren Gunther, Chief of Staff for Navy Region Hawaii. Hau'oli makahiki hou and we sincerely hope that each and every one of you had a safe holiday New Year's weekend. As we start 2022 we hope to see momentum towards our efforts in bringing clean water back to your homes. We are mindful of the difficulties this has caused you our community. Later in the update I'll be hosting Utilitiesmen Chief Petty Officer D.J. Naigan from Construction Battalion Maintenance Unit 303. Chief Naigan leads flushing teams and trains those flushing teams, and so he'll be able to give us an update on where that's at and what to expect but, before we bring in Chief Naigan, I'd like to move back to the map to give you some updates there. So, the first thing I'd like to do is give you an update on our flushing operations over the weekend.

00:01:30:02 - 00:01:35:10

CAPT GUENTHER

As I mentioned late last week, we were going to be carefully assessing the rain and the impacts on our flushing operations. As we expected that steady rain delayed us. We're probably about 24 hours behind on our flushing plans. So any time we get heavy rains, we secure our flushing operations to make sure that we don't overburden those drains. We're assessing the impacts to the schedule that's currently posted, and we should have updates over the next 24 hours and in particular, we're going to post an updated map with updated times sometime tonight to give you a better idea of where we assess where we're at right now. And of course, we're going to have to watch the rains for the rest of today and into tomorrow to see if there are further impacts.

00:02:23:21 - 00:02:43:05

CAPT GUENTHER

We think we can get some of our delays back just through some of the efficiencies that we've learned and found in the process to date. But we'll have a better idea here going forward. OK, let's go neighborhood by neighborhood to give you an update on where we did, the progress we did make over the weekend. So, Pearl City Peninsula, we are by and large finished with the homes there. We have three homes of the 635 remaining and we're just working some water heater issues and those homes we'll be able to get through those I think today. All of the rest of the facilities have been flushed. All of the rest of the 632 homes have been flushed and we're doing the home sampling today as well. We'll be sending those samples off to the lab on the mainland for testing today. All right. Moving over to the right side of the map. Number of neighborhoods are awaiting test results for their system distribution flushes. That's Red Hill Aliamanu, Hale Moku, Hokulani, Onizuka Field, Hale No Koa and Officer Field, as well as Ford Island.

All those test results are at the labs and we're waiting for those final test results from the system flushes to come back to us currently. All right. Active Flushing. Ongoing in the Camp Smith area, we're 25% complete there, as well as more Molanoloua terrace. That's our NEX area, we're



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getting through 75% of that. Again, our largest area to flush. So, good progress there. We have Catlin Park, Doris Miller, Halsey and Radford Terrace area really moving along. We're at 60% on the flush in those zones and Erhart Village, that area over there. We're looking at 65%.

00:04:22:19 - 00:04:38:16

CAPT GUENTHER

Couple of neighborhoods coming up for their system flushes and a date change. These were sliding to the right one day for their system flush. Hale Alii Marine Barracks Hospital Point was scheduled to start system flush today because those rains, we anticipate starting that system flush tomorrow. Similarly, Makalapa had anticipated starting tomorrow. That's going to start, we anticipate now on the fifth. So, some updates from the rains there. This current depiction is on our website, but I would ask you to go later tonight to take a look at the updates on the Joint Base Water page Navy.Mil/JointBaseWater.

00:05:07:04 - 00:05:10:08

CAPT GUENTHER

So that's your map update where we're at right now. Expect to see some changes by tonight and moving into the next several days. All right, I'd like to talk about some letters that went out, one in particular, a letter went out to the residents at Hale Alii Hospital Point and Makalapa late last week and again, those dates on that letter are shifting one day to the right. So, Hale Alii Hospital Point four January, that's tomorrow for the system flush and Makalapa moves into five January for its system flush. Couple of questions on policies and a policy update that I want to emphasize. We talked about the policy for contracted hotels, and I wanted to affirm to everyone out there. Our contracts in the contracted hotels where some of you are residing currently have been extended past what was the initial date was 4 January. And those have been extended out to the right. And the policy similar for contracted hotels for your TLA hotel benefits, as well as your in-home benefits if you've chosen to stay in your homes. Those are going to be extended until two days after your neighborhood's water is declared fit and safe. So, it's not tied to a day, but it's rather tied to the restoration of your water and the Department of Health's certification and amendment of their advisory. OK? Also tracking questions on civilian benefits out there. I want to say we're continuing to look and work that issue. We hear you. We see you. We're working to get answers on those issues.

00:06:57:07 - 00:07:17:02

CAPT GUENTHER

OK, now I'd like to bring in Chief Naigan. So, chief Naigan leads one of our Flushing teams in. And you do a lot of training with those flushing teams and you've been in a number of homes doing that flush yourself. First of all, Where are you from?



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00:07:21:07 - 00:07:29:16

CHIEF NAIGAN

Hey, thanks for having me, sir. I grew up actually here on the island of Oahu, a small town called Village Park or Cunia now, right?

00:07:29:20 - 00:07:35:21

CAPT GUENTHER

Fantastic. And I know your unit is in San Diego, but you've been sent back here, home really to help us through this.

00:07:38:18 - 00:07:39:05

CHIEF NAIGAN

Yes, sir.

00:07:39:11 - 00:07:41:04

CAPT GUENTHER

Well, that's fantastic. Thank you for that. There's some questions, you know, the community is put in on the flushing process that you're a lead on, and I'd like to just ask you the questions they have and the first one is what can I expect in advance of the arrival of a flushing team? Will they be there at a precise time? Or is that a window in time that they might show up at my door?

00:08:05:09 - 00:08:28:11

CHIEF NAIGAN

So it's the latter, sir. So we're talking the residents for the communities that we're moving into will get a 48 hour notice of when we will be commencing home flushing and then we can provide follow-on information, the date of what blocks we're going to be flushing in that for that day.

00:08:28:21 - 00:08:32:20

CAPT GUENTHER

OK, so you know, we're going to give them, it sounds like we're giving them the best estimate that we possibly can in terms of when we're going to be there and when schedule changes or things like rain or whatnot come in. You know, we'll adjust, but it won't necessarily be an exact time. But hopefully we're going to give them, at least closer towards the date, or maybe even more fidelity than that. Is that right?

00:08:52:23 - 00:08:54:20

CHIEF NAIGAN

Absolutely, sir. Absolutely.



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00:08:55:19 - 00:08:59:14

CAPT GUENTHER

What are your teams flushing? Is it just the water here?

00:09:00:04 - 00:09:22:13

CHIEF NAIGAN

No. So, we have, we'll be sending out teams of two person per team, and that includes the cold and water or cold water and hot water flushing. So the process is we speak to the resident, we ask them to secure any pets or any concerns that they may have right prior to us entering the home and then we prep the home by opening doors, windows, turning on fans and vents, and then proceed to our flushing on the cold side. So systematically, we run four fixtures at the most for 15 minutes, depending on if there's any other follow on additional cold lines. We'll run those for another 15 minutes. Secure that, and then we'll transition over to the hot water side. So the hot water side includes draining the tank, as well as refilling the tank and cycling the hot water line inside the residence as well.

00:10:01:15 - 00:10:05:21

CAPT GUENTHER

OK, so it's pretty extensive. Fluctuate way more than just, you know, the hot water here.

00:10:06:00 - 00:10:06:13

CHIEF NAIGAN

Yes, sir. Absolutely.

00:10:08:04 - 00:10:09:16

CAPT GUENTHER

OK. And how has this gone? What lessons have you learned?

00:10:11:12 - 00:10:33:18

CHIEF NAIGAN

You know, so initially, the estimates projected about two hours per residence. During our time our efficiency of our teams on the ground have identified that it actually takes a little over an hour per residence, resulting in hopefully quicker turnaround time for residents to be able to move back into their homes.

00:10:34:10 - 00:10:34:19

CAPT GUENTHER

OK. And what advice can you give for residents who are expecting this flush coming up?



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CHIEF GUENTHER

You know, one of the big key factors is, you know, if there's any concerns, any you know, for example, if you have a pet that needs to be secured, you know, please take care of that when our team gets there or prior to. They've been very receptive and supportive in the communities that we're flushing, so please continue. We're thankful. We're thankful for that support and really will minimize the impact. We are putting a burden on these residents, but our teams are efficient and they're good enough. We can accomplish our job with the support from the residents.

00:11:23:15 - 00:11:25:15

CAPT GUENTHER

OK, fantastic. Well. Thank you for coming out and thank you for coming home to help us through this crisis that we're facing.

00:11:31:21 - 00:11:33:03

CHIEF NAIGAN

Well, thank you for the invite, sir.

00:11:40:06 - 00:11:48:05

CAPT GUENTHER

Just one last note on our home flushing as we make our way to your home, if you cannot be present during that flushing. We would ask you to call our emergency operations center just to give our teams permission to enter your home. The number for that emergency operations center is 808-474-1817. That's 474-1817. So thanks to Chief Naigan for joining us and for his teams conducting these flushes. That was your daily water update. Please come back tomorrow same time. I'd ask you again to take a look at our updated chart, which will be posting tonight, which had, will have some of the date changes captured from our delay from this past weekend with some of the rain. We're monitoring your questions on Facebook, and you can also send your questions to CNRHPAO@Gmail.com.

00:12:45:01 - 00:12:48:04

CAPT GUENTHER

Don't forget to check our water info website Navy.Mil/jointbasewater, and that's where you can also find the chart posted and make sure you also check the good stuff out at GreatLifeHawaii.com/Wegotyou. Remember, we're all in this together as one community and ohana. Stay safe. Take care of yourself. Take care of each other, and we'll see you next time.